

LCACC – Community Report

March 7th 2017

2016 summary

EDUCATION AND SKILLS ACTIVITIES

In 2016 London City Airport's educational programmes were delivered to **70** schools and colleges across 7 key boroughs in London which included Newham, Tower Hamlets, Thamesmead, Lewisham, Redbridge, Barking and Dagenham, Waltham Forest and Havering engaging with **4241** students.

Airport tours- Over the past year **2498** students visited the airport for an educational tour of the airport. This programme provides the opportunity for schools across East London to come to the airport and take part in a guided landside tour. They get to see the variety of different types of passengers, companies and job roles within the airport. The tours finish with the students seeing some arriving and departing aircraft.

STEM in Aviation Challenge Day – 120 students from schools across East London took part in this event and through a variety of activities, challenges and presentations, learned about STEM and its growing significance in business

EMPLOYABILITY

London City Airport has over 2000 staff employed across the site the airport is one of the largest employers of local residents in East London, with 27% from Newham and 64% from the local area.

London City Airport also does not employ any staff on zero-hour contracts with the lowest paid staff, in entry level positions, receiving an hourly rate of £10.92. Below are some of the key highlights of 2016.

Pre-16 Work Experience

London city airport in partnership with 15 BillionEBP, developed and launched LCY future prospects which is a pre-16 career development programme. In 2016, **80 Newham-based year 9 students** from Eastlea community, Royal Docks community, Sarah Bonnell, Forest Gate and Cumberland school enrolled on to the programme which was split into stages,

- **Stage 1- Careers insight visits**
- **Stage 2- Work Experience**
- **Stage 3- Mentoring**

LCY Work Experience Programme

In 2016, London City Airport worked in partnership with the University of East London to source candidate's for this programme. A total of **27 students across East London successfully completed the programme.**

Take Off Into Work (TOIW)

This flagship local employment scheme provides Newham residents over the age of 18 with a variety of training, work experience and first-hand access to onsite job opportunities.

- **70 Newham residents in to jobs in 2016** which is an increase of **32% on 2015**
- Over 600 Newham residents into employment since 2009
- These Newham residents have been employed for a variety of roles which include Airline Passenger Handling Agents, Waitresses, Bar Tenders, Customer Service Agents, Sales Associates, Admin Assistants and Cleaners

COMMUNITY INVESTMENT

In 2016 we worked in partnership with a number of organisations to deliver initiatives which created positive impacts in the local community through a range of activities, including sports, cultural events and biodiversity.

Staff volunteering

London City Airport staff understands the value of getting involved and supporting local good causes in the community. Overall **15%** of airport staff took part in at least one volunteering activity donating **2333** volunteering hours over the course of 2016. In partnership with ELBA we ran our most successful volunteering fortnight to date in 2016. **51 employees** donated their time and skills to **7 projects across East London.**

Richard House Children's Hospice

Richard House is charity located in Beckton (Newham) and they provide care and respite for children with life-limiting conditions and diseases. This year, we have raised **£25k** through events such as football tournaments, charity bike ride to Lille, donation boxes and in-kind donations. In total, the airport has raised close to **£900,000** Richard house since the partnership began.

2017 programmes

2017 is LCY's 30th year, a huge milestone for the business, offering the opportunity to celebrate the history of the airport, its evolution, growth and its contribution to the local community over the past three decades. During this significant year there will be several flagship corporate responsibility activates will be rolled out, which will prepare the airport for its next chapter and continued involvement in the local community.

Community engagement

- In 2017, London City Airport will grow its community engagement programme in the Royal Docks through open dialogue and regular interaction with the different community groups in the area.
- This will include a revamp of the LCYlocal twitter page, development of the new LCYlocal Facebook page, the introduction of behind-the-scenes tours for local residents and delivery of a 4 times yearly community leaflet.

Local procurement

- With work on CADP due to commence in mid-2017, London City Airport will work closely with local Chambers of Commerce to ensure local businesses benefit from the airport's expansion.
- The airport will organise a Meet the Buyer event and Business Skills workshops to introduce local businesses to the airport's standards and share best practices.

Work Experience

- London City Airport will be rolling out the LCY Future Prospects programme across 5 additional schools in Barking & Dagenham and Waltham Forest, engaging with an additional 80 students.

Local Skills Development

Developing career skills for local people is a key priority for LCY and 2017 will see the launch of the following programmes,

- **Runway to Success (In partnership with Greenwich Council and Tower Hamlets Education Business Partnership):** This is a Work Related Learning programme that is designed to give secondary school students in Greenwich the best possible start to life beyond school. Through various career related activities and projects, the main objectives of the programme is to develop young people's knowledge of the world of work and employer expectations, raise awareness of the pathway options available to them in education and employment and help them acquire the key soft skills required in the world of work. In total, the programme will engage with 750 secondary school students across Greenwich
- **Future Focus Academy (In partnership Tower Hamlets council):** This programme is designed to train, development and support Tower Hamlets residents to access jobs. The project contributes towards the Borough's Community Plan priorities and Employment Strategy with respect to tackling educational attainment and vulnerable and excluded communities. As such, this programme will provide accredited training for 40 Tower Hamlets residents who the council identifies as being most vulnerable.
- **Employment Support Hub (In partnership Fight for Peace):** This training programme is designed to prepare young people across East London for employment through a combination of training courses and sport engagement. The programme will aim to support over 100 young people in Newham, Greenwich, Redbridge, Waltham Forest, Tower Hamlets, Barking & Dagenham and Bexley into either a job or apprenticeship.

Community sponsorship fund

- LCY is launching a new £30,000 community sponsorship fund to celebrate the airport's 30th anniversary. Local charities and community organisations can apply for sponsorship and will have to demonstrate the positive impacts that the project will provide for the local community.

Environmental Stewardship

- LCY is launching an environmental stewardship programme in partnership with Thames21. The programme will educate over 500 primary school students from Newham, Greenwich, Tower Hamlets, Barking and Dagenham, Redbridge and Waltham Forest about environmental issues and biodiversity in rivers.