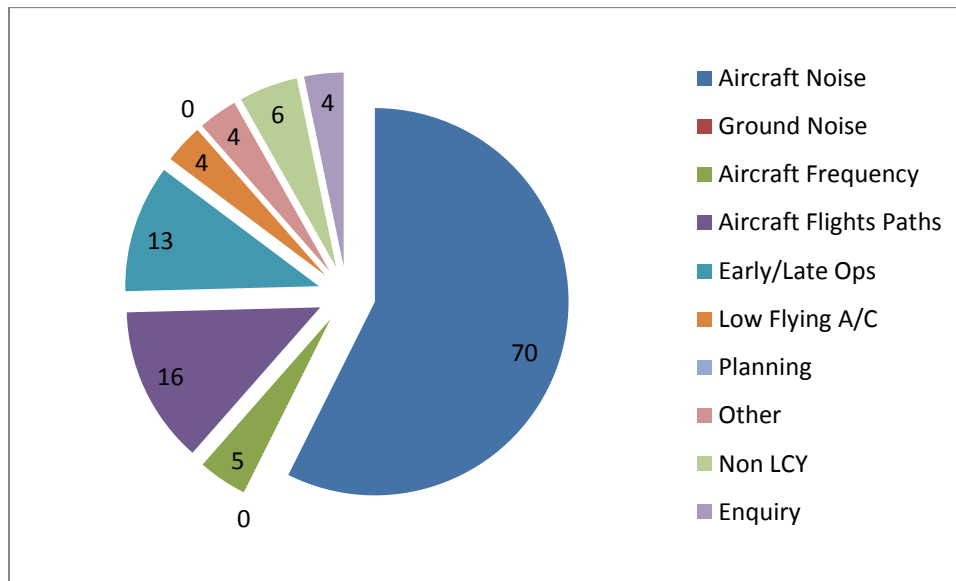


For the period 1st July 2017 – 30th September 2017 inclusive.

Noise: Total Correspondance 117, Pie chart shows number of complaints and enquiries by type.



Total Complaints – 114

- 70 related to aircraft noise;
- 16 related to flight paths;
- 5 related to aircraft frequency;
- 13 related to early/late operations;
- 4 related to low flying aircraft;
- 6 non LCY due to Heathrow traffic and disturbances outside of LCY operational hours;

Enquiries – 3

- How many aircrafts fly over the University of East London and Gallions Point on average, per day
- Query relating to the shrubbery on the walkway that leads from the airport to Newland Street.
- Heathrow and LCY aircraft interaction

Total Correspondence: 117

LONDON CITY AIRPORT LCACC ENVIRONMENT REPORT

By London Borough:

2017		
Borough	No of Complaints	No of Complainants
Barking and Dagenham	5	1
Bexley	11	6
Essex	2	2
Greenwich	11	1
Harrow	1	1
Havering	15	11
Hertfordshire	2	2
Kent	2	2
Lambeth	52	5
Lewisham	14	8
N/A	4	2
Newham	16	6
Redbridge	11	9
Southwark	6	2
Tower Hamlets	12	5
Waltham Forest	40	19
Westminster	1	1
Grand Total	207	83

Noise and Track Keeping System Performance:

During this quarterly period all Noise Monitors (NMT's) were fully operational and data received for each day.

NMT	Calibration	Data
1	OK	Data received for all days
2	OK	Data received for all days
3	OK	Data received for all days
4	OK	Data received for all days

The correlation rate of flights versus noise events was 90% in the first quarter 2017.

LONDON CITY AIRPORT LCACC ENVIRONMENT REPORT

Month	No. Operations	No. Correlated Departures	Correlation Rate
July	6621	3222	97%
August	6489	3051	94%
September	6747	3357	100%

Summary of correlation rate

Other Environment items:

Air Quality Update – results for 3rd Quarter 2017

Please note these data are PROVISIONAL and are subject to change as key measurements relate to annual averages and therefore not directly comparable to annual averages.

Nitrogen Dioxide (NO₂)

Pollutant	LCA-CAH	LCA-ND	Objectives
	NO ₂	NO ₂	
Maximum 1-Hour Mean	82.2 µg/m ³	77.7 µg/m ³	-
No. 1-Hour Mean > 200 µg/m ³	0	0	200 µg/m ³ ; no more than 18 exceedances
Period Mean (2017)	24.2 µg/m ³	18.0 µg/m ³	40 µg/m ³

Particulate Matter PM₁₀:

Pollutant	TEOM, VCM-corrected	PM10 Objectives
	PM10	
Maximum 24-hour Mean	45.9 µg/m ³	-
Period Mean	19.5 µg/m ³	40 µg/m ³
No. 24-Hour Means >50 µg/m ³	0	50 µg/m ³ ; no more than 35 exceedances
90th Percentile	29.6 µg/m ³	50 µg/m ³

LONDON CITY AIRPORT LCACC ENVIRONMENT REPORT

LONDON CITY AIRPORT – SOUND INSULATION SCHEME UPDATE REPORT

APR Eligible Properties	Actual Eligible Properties	Properties - management companies	Awaiting management company permission	Surveys completed	Awaiting Surveys	Awaiting Install	Secondary Glazing /HPDG(number of properties)	Grant given	Number of vents installed	Total Refused Work (Including non-response)	Properties treated	% Treated
6,178	6,047	4,386	775	3,354	12	497	61	5	12,401	2,311	1,971	33%

1.0 GENERAL SITUATION

2014, 2013, 2012 & 2009 APR schemes

Robin Hood Gardens Estate in Tower Hamlets started in October 2016 and works have been completed on the 110 properties.

Tower Blocks

497 eligible properties are within the recently constructed Proton, Neutron and Electron Towers and Switch House (Phase 4B). All approvals for 397 properties have been agreed. Promotional material for on-site demonstration days have been arranged and surveys are currently being undertaken, the first installations likely to occur within December, works are scheduled to last 26 weeks.

2015 APR

As published on the 1st July 2016; in all there are 432 Tier 1 properties and 49 Tier 2 properties and 6 re-inspections. All inspections have been completed and initial letters to all eligible properties and parties have been completed. LCY have finalised the contract with the contractor for 2015 eligible properties. At the time of writing 57 properties been surveyed, permissions have just been granted from LbN so works are likely to commence very soon.

CSIS

LCY have appointed NewView, an experienced glazing contractor to deliver the construction sound insulation scheme. NewView are currently surveying eligible properties and the first installation has taken been completed.