

Airport Director's Report to the Consultative Committee Tuesday 6 June 2017 Melanie Burnley

1. Airline Update

- KLM and Irish regional airline CityJet have announced a new co-operation on routes between the UK and The Netherlands which sees an increase in the scope of the codeshare agreement already in place between the two airlines and the wet leasing of CityJet aircraft to KLM subsidiary KLM Cityhopper. From 15 May KLM Cityhopper will wet lease two RJ85 aircraft from CityJet to operate four additional Amsterdam to London City services each weekday, bringing the KLM frequency to eight per weekday, four operated by KLM Cityhopper on Embraer 190s and four by CityJet on wet lease using Avro RJ85s.
- British Airways began operating two daily flights from LCY to the fashion capital of Milan in Italy from 24th April.

2. New Shop in the Terminal

Ladurée, famous for its macarons, will offer an edit of its iconic products ranging from teas, jams, candles, tote bags, keyrings to luxurious macarons or chocolate gift boxes. From a small little gift, to simply to indulge yourself before travelling or on board to your flying destination, Ladurée will be the "must do" experience. Ladurée is located in the departures lounge after you go thorough security.

3. New LCY Welcome Sign

Passengers and staff arriving by road are now met by the new 'City Welcome' site which
officially opened on 24 April. The architecturally designed City Welcome digital
advertising screen and structure is a premium site for advertisers with its prominent
location by the entrance of the Jet Centre at the roundabout on Connaught Road.
Surrounding the new screen is a 50m green wall with trailing plants which overlook the
renovated roundabout enhanced with a new bespoke lighting structure.