

Airport Director's Report to the Consultative Committee

Friday 8th December 2017

Melanie Burnley

1. Business updates

- London City Airport (LCY) today announced that following an extensive search and selection process that Wilma Allan will be appointed as its new Chief Finance officer. Wilma has over 20 years' experience in finance, procurement, systems and IT management and is currently the CFO for Govia Thameslink Railway. Wilma is expected to begin her new role in early 2018.
- London City Airport has chosen to continue its relationship with NATS as its air traffic service provider for the next 10 years through a multi-million pound strategic partnership signed during the week of 30th October 2017.

2. Airline Update

TAP

TAP's operation between London City airport and Lisbon launched on 29th October 2017, with the inaugural flight taking off from London City at 7:50pm. TAP now serves three airports in London, offering two daily flights on week-days and one daily flight on weekends from London City to Lisbon.

VLM

After an absence of more than nine years, on the 30th October VLM Airlines started flying again on the historic route between Antwerp Airport and London City Airport. On Mondays, Tuesdays and Wednesdays there will be three daily services in each direction and on Thursdays and Fridays four daily services. On Sundays VLM Airlines will operate two return flights.

British Airways

Reykjavik is one of three new routes to European capital cities being launched by British Airways from London City this winter. Alongside three flights a day to Paris Orly Airport in France and six flights a week to Prague in the Czech Republic, the airline now serves a record 32 destinations from the Airport

To celebrate the launch of a new twice-a-week flight to the location of some of the winter scenes in the Game of Thrones series yesterday (October 29), British Airways decided to bring a familiar face from the programme to London City

Model Rob Dean took on the character of King of the North Jon Snow, whose home is in Winterfell, to promote the first ever flight from the airport to Iceland.

3. PRM

LCY has launched an optional discreet lanyard for passengers with hidden disabilities or anxieties. Passengers can choose to wear the lanyard which demonstrates to airport staff that they may need additional support or help as they travel through the airport. The lanyard scheme was developed together with the National autistics Society and the Alzheimer's Society.

4. 30th anniversary

- At 7.00am on the 10th September 2017, twenty-seven hot air balloons lifted off from London City Airport as part of the 2017 RICOH Lord Mayor's Hot Air Balloon Regatta (a picture is attached on p.4).
- 23rd October 2017, Peter Dorelli who was the Head Bartender at the famous American Bar at the Savoy Hotel from 1984 to 2003 created a signature cocktail called the 'The East End Flyer' for London City Airport's 30th birthday.
- 26th October 2017, London City Airport revealed updated impressions of the airport after £400m development (a picture is attached on p.4).

5. Awards

- 18th October 2017, The European Regions Airline Association (ERA) has awarded London City Airport the ERA Airport of the Year 2017 at the association's annual General Assembly in Athens.
- London City Airport won the AOA's Most Innovative Airport award for the "plans for a pioneering new digital air traffic control system" on 30th October 2017.

