

## London City Airport Consultative Committee Community Report

### 2017 Summary

#### March 2018

In 2017 London City Airport had a significant year in terms of working with schools, investing the local community and supporting local residents into jobs. A total of 4,290 students were reached through our education initiatives, over 1,600 local residents received insight in jobs at the airport or specific employability skills workshops and we invested over £120,000 with local charities and community organisations.

See below an overview of all the activities undertaken in the four key focus areas, i.e. Education, Employability & Skills Development, Community and Community Engagement, from the airport's Corporate Social Responsibility activities.

#### Education

London City Airport engaged with a total of 4,290 students across a total of 110 schools, colleges and universities, through our educational programmes which were delivered across 7 key boroughs which included: Newham, Tower Hamlets, Greenwich, Redbridge, Barking and Dagenham, Waltham Forest and Havering.

**Primary School - Airport tours:** the airport welcomed a total of 2,289 primary school students at the airport either facilitated by the airport itself (2,049 students) or through our collaboration with the 15Billion Workweek programme (185 students) and the Enabling Enterprise High Fliers programme (55 students).

**Secondary School - Future Prospects** is a collaboration between the airport and 15 Billion EBP. A total of 300 East London students received an airport related challenge through which they developed their presentation skills. Schools which participated were: Jo Richardson School and Sydney Russel School, Eastbury School (Barking & Dagenham) and Rushcroft Foundation School and Buxton School (Waltham Forest).

**Secondary School - STEM in Aviation Day** a total of 214 secondary students from East London participated in our flagship education event which aims to give young East Londoners insight in the application of science and technology in the aviation industry and to inspire them to choose science, technology and engineering and maths subjects in school. This is the second year the airport has organised the STEM focused event.

**Secondary School - River Champions** is an environmental Stewardship programme in collaboration with Thames 21. The programme consists of a series of classroom lessons and a field trip to the Thames foreshore reaching over 500 primary school students across East London.

**Higher Education:** the airport has provided tours for a total of 250 university students.

## **Employability & Skills Development**

London City Airport has over 2000 staff employed across the site making it one of the largest employers of local residents in East London, with 27% of staff from Newham and 64% of staff from the local area. In 2017, London City Airport also facilitates a wide range of skills programmes in East London boroughs which include: Newham, Tower Hamlets, Greenwich and Redbridge.

**Work Experience** at total of 27 students received a week work experience at the airport in which they get familiar with different departments. London City Airport also facilitated 19 additional work experience placements for a collaboration with 15 Billion EBP.

**Careers fairs:** a total of 587 local residents received insights in careers options at LCY through the Redbridge Jobs and Apprenticeships Fair, the Waltham Forest Careers Fair and the Royal Docks Learning and Activity centre careers fair.

**Take off Into Work** is a flagship local employment scheme in collaboration with Newham Workplace which provides Newham residents over the age of 18 with a variety of training, work experience and first-hand access to onsite job opportunities. In 2017 a total of 68 Newham residents were supported into a job at the airport through the programme. The range of jobs that candidates were recruited into included: Retail Team leader, Airline Passenger Handling Agent, Security, CSR executive and Customer service. A total of 665 Newham residents have received a job at the airport since the launch of the programme in 2009.

**Runway to Success** was launched in collaboration with the Royal Borough of Greenwich. Students from five different schools (600 students) have received a programme of events to inform them about future career decisions. The schools who participated were Corelli College, Plumstead Manor School, the John Roan School, Thomas Tallis School, Woolwich Polytechnic School & Sixth Form.

**Future Focus Academy** was launched in collaboration with the Borough of Tower Hamlets. This programme trains Tower Hamlets residents to access jobs. The project contributes towards the Borough's Community Plan priorities and Employment Strategy with respect to tackling educational attainment and vulnerable and excluded communities. The programme has provided training to 40 Tower Hamlets residents who the council identified as most vulnerable.

**Train to Take Off** is a partnership with Work Redbridge. Through the programme a total of 300 Redbridge residents received or are due to receive employability skills training focused either the construction sector or retail sector.

**Employment Support Hub** is a partnership with Fight for Peace which provides a training programme to young people in Newham, Greenwich, Redbridge, Waltham Forest, Tower Hamlets, Barking and Dagenham and Bexley for employment through a combination of training courses and sport engagement. A total of 36 residents were supported through the programme.

## **Community Investment**

In 2017 the airport increased the community investment to share the 30st Anniversary celebration through a £30,000 Anniversary Community Sponsorship Fund and an Annual Charity Bike ride which contributed to a total of £81,780 which was raised for our charity Richards House Children's Hospice. Furthermore, the airport staff participated in volunteering opportunities ranging skills base volunteering in local schools as well as volunteering in local charities across East London.

**Volunteering** the airport organised two volunteering events besides the skills volunteering the airport has been in East London Schools. The volunteering fortnight had a record breaking 61 staff participating provide a total of 429 volunteering hours through 11 activities spread over 8 East London Boroughs. The second large volunteering initiative organised by the airport in collaboration with East London Business Alliance was the 12 Days of Giving during the Christmas period were a total of 19 airport staff members volunteered on different activities.

**Sponsorship:** to mark the airport's 30<sup>th</sup> anniversary year it launched a £30,000 Anniversary Community Sponsorship Fund. The aim of the fund was to support local charities and organisations which enable significant positive change for communities near the airport. A total of 15 schools, charities and community organisations across 7 East London boroughs close to the airport received grants ranging from £300 to £3,000. Please see in the attachment an overview of the organisations who received a grant.

**Fundraising:** the airport's fundraising focal points of the year is the annual charity bike ride through which airport staff fundraise for Richard House Children's Hospice, a local Newham charity which provides care for children and young people with life-limiting illnesses. A total of 52 cyclists participated on a 185 mile bike ride to Amsterdam. It is the fourth year in a row that the airport has organised an annual bike ride. Additional funds are raised by staff and passengers through collection points at the airport and selling of confiscated goods. The airport has maintained a longstanding support for Richard House Children's Hospice, raising more than £950,000 since it first began fundraising initiatives over two decades ago.

## **Community Engagement**

The airport engaged with the local community through a multitude of channels such as a community leaflet, the London City Airport Consultative Committee, the Royal Docks Community Forum and several community events. Specific information on the City Airport Development Programme has been shared through a Community Leaflet and Awareness Events for local businesses.

**Community Leaflet:** the airport distributed the first community leaflet as well as a letter informing about the commencement of the Development Programme was sent to a total of 6,110 local residents in the Royal Docks, North Woolwich and Beckton.

**Community Airport Tours:** a total of 29 airport tours have been given to 83 local residents to familiarise them with the airports operations. The airport also hosted the Roding Probus Club coffee morning.

**Community Events:** The airport supported a range of local community Events such as: the annual Britannia Village Remembrance Day, International Food Festival, the Ferry Festival and Biodiversity (Earth Day). All these events were delivered in by or in collaboration with the Local Borough of Newham, local charities and community organisations amongst others: Royal Docks Learning and Activity Centre, ASTA centre, Fight for Peace etc.

**Awareness Events:** to showcase procurement opportunities through the City Airport Development Programme, the airport organised 5 Awareness Events in collaboration with Local Chambers of Commerce (Newham, South East London-, East London- and Redbridge Chamber of Commerce). To date, a total of 365 East London Businesses attended the five events.

**Appendix 1 - 30<sup>th</sup> Anniversary Community Sponsorship fund recipients**

Organisation	Project Name	Borough
Barking Foodbank	Computerising the Hope Family Trust	Barking & Dagenham
Manor Junior School	Developing the Eco Garden	Barking & Dagenham
The Golden Girls	The Golden Girls	Tower Hamlets
Neighbours in Poplar	Estate Fun Days	Tower Hamlets
Lord's Taverners	SEN room partnership	Waltham Forest
Ambition, Aspire, Achieve	The Challenged - Challenging Project	Newham
New All Star Sports Academy	The London City Airport NASSA Girls Allowed Programme	Newham
Royal Docks Learning and Activity Centre	Community Café	Newham
Royal Docks Model Railway Club	Royal Docks Model Railway Club	Newham
Roma Support Group	The Roma Calendar	Newham
Create London	The Station Project	Newham
St Luke's CEVA Primary School	Eco Garden	Newham
The Friendship Group	The Friendship Group	Newham
The Challenge	HeadStart Programme	East London

**Appendix 2 - Community Engagement for the next quarter 2018**

March	Community Engagement-Additional	<b>Community Talk part 1 –</b> ASTA Centre (Pilling & Decking)	Informing local residents about CADP and C-SIS progress	Local residents in Royal Docks Ward	CADP & Corporate Reputation	Environment Department & DP
	Community Engagement-Additional	<b>Airport &amp; Construction site tours</b>	Organise familiarisation tours for local residents to promote a positive perception of the airport	Local residents living in East London boroughs	Corporate reputation	Communications/DP
	Community Engagement-Additional	<b>Coffee mornings</b>	Participate in local community coffee mornings to engage with local residents and address any concerns regarding CADP or the airports operations	Local residents living in the Royal Docks Ward	Corporate reputation	N/A
	Community Engagement-Additional	<b>Royal Docks Community forum</b>	Support a positive engagement with Royal Docks representatives and councillor Mr. Murphy	Royal Docks community representatives	Corporate reputation	N/A
	Community Engagement-Compliance	<b>Complaints handling</b>	Manage a comprehensive complaints management scheme with 24h telephone connection and email	All external stakeholders	CADP	DP
	Community Engagement-Additional	<b>Social Media communication</b>	Provide general CADP updates to local community stakeholders through #LCYLocal twitter and Facebook channels	Local community stakeholders	CADP & Corporate reputation	Communications department & DP
	Community Engagement-Compliance	<b>1<sup>st</sup> Community quarterly Leaflet</b>	General CADP progress and CSR activity overview	6,110 local residents & businesses in North Woolwich, Silvertown and parts of Beckton	CADP - (Pre-Commencement Condition 56: Sustainability and Biodiversity Strategy - Section 9)	Communications Department, Planning Department & DP
	Community Engagement-CSR	<b>Local school engagement for new Bechtel offices (LCY)</b>	To engage local schools around the Royal Docks to name the 3 new temporary offices	Royal Docks schools	Corporate reputation	CSR team/DP
	Community Engagement-Compliance	<b>Community Fund</b>	Introduce and launch the new community fund (NOMMS condition)	East London community	Responsible Business	CSR team/Environment

April	Community Engagement- CSR	<b>Work Experience</b>	To provide local students/residents with work experience at London City Airport	Local students/residents in East London	Responsible Business	CSR
	Community Engagement- Compliance	<b>Biodiversity events</b>	Increase awareness about biodiversity by supporting biodiversity events (St John's Green Sow & Grow Event, Royal Docks Spring Festival, Britannia Village Green Spring Festival, Earth Day Biodiversity Celebration, Oasis Community Engagement Day, Bug Hunt & Picnic as well as regular sowing, planting and clearing activities and a weekly programme in the community gardens	Local residents living in the Royal Dock	Corporate reputation	N/A
	Community Engagement- Compliance	<b>Royal Docks Meet the Buyer event</b>	Maximise supply chain opportunities for LBN and local area businesses and report progress	Newham SMEs and East London Businesses, London political stakeholders	CADP	CSR/DP
	Community Engagement- Compliance	<b>Complaints handling</b>	Manage a comprehensive complaints management scheme with 24h telephone connection and email	All external stakeholders	CADP	DP
	Community Engagement- Additional	<b>Social Media communication</b>	Provide general CADP updates to local community stakeholders through #LCYLocal twitter and Facebook channels	Local community stakeholders	CADP & Corporate reputation	Communications department & DP
	Community Engagement- Additional	<b>Coffee mornings</b>	Participate in local community coffee mornings to engage with local residents and address any concerns regarding CADP or the airports operations	Local residents living in the Royal Docks Ward	Corporate reputation	N/A
	Community Engagement- Additional	<b>Royal Docks Community forum</b>	Support a positive engagement with Royal Docks representatives and councillor Mr. Murphy	Royal Docks community representatives	Corporate reputation	N/A
	Community Engagement- Additional	<b>Airport &amp; Construction site</b>	Organise familiarisation tours for local	Local residents living in East	Corporate	Communications/DP

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		tours	residents to promote a positive perception of the airport	London boroughs	reputation	
May	Community Engagement-Compliance	<b>LCACC – Community sub-Committee meeting</b>	To consult the CADP progress and CSR activities programme with the local community stakeholders	Local community stakeholders including: local councillors, local residents, community groups, education institutes, police etc.	CADP & Corporate Reputation (Section 106 Agreement & Pre-commencement Condition 31: NOMMS, Appendix E)	N/A
	Community Engagement-CSR	<b>AOA safety day</b>	To raise awareness among local students about airport operations and safety in the aviation industry	Students from Drew Primary School	Corporate Reputation	Health & Safety department
	Community Engagement-Additional	<b>Social Media communication</b>	Provide general CADP updates to local community stakeholders through #LCYLocal twitter and Facebook channels	Local community stakeholders	CADP & Corporate reputation	Communications department & DP
	Community Engagement-Additional	<b>Coffee mornings</b>	Participate in local community coffee mornings to engage with local residents and address any concerns regarding CADP or the airports operations	Local residents living in the Royal Docks Ward	Corporate reputation	N/A
	Community Engagement-Additional	<b>Royal Docks Community forum</b>	Support a positive engagement with Royal Docks representatives and councillor Mr. Murphy	Royal Docks community representatives	Corporate reputation	N/A
	Community Engagement-Additional	<b>Airport &amp; Construction site tours</b>	Organise familiarisation tours for local residents to promote a positive perception of the airport	Local residents living in East London boroughs	Corporate reputation	Communications/DP
	Community Engagement-Compliance	<b>Complaints handling</b>	Manage a comprehensive complaints management scheme with 24h telephone connection and email	All external stakeholders	CADP	DP

